TENNESSEE REGULATORY AUTHORITY

Pat Miller, Chairman Deborah Taylor Tate, Director Sara Kyle, Director Ron Jones, Director



460 James Robertson Parkway Nashville, Tennessee 37243-0505

June 17, 2005

Branstetter, Kilgore, Stranch & Jennings C. Dewey Branstetter, Jr. 227 Second Avenue North Nashville, Tennessee 37201-1631

RE: Petition for 8-1-1 designation (Docket No. 05-00161)

Dear Mr. Branstetter:

To assist the Authority in its review of Tennessee One Call System, Inc.'s ("Tennessee One Call") Petition to Designate 811 Service for the purpose of providing advanced notice of excavation activities to underground facilities operators in the State of Tennessee, you are requested to provide the following information:

- 1. Please provide a list of the Tennessee One Call members.
- 2. Please explain the details of the funding arrangements between Tennessee One Call and its members.
- 3. Please provide the rates, services and collection practices for Tennessee One Call.
- 4. Please provide the hours of operation of the call center for Tennessee One Call. Will there be access to the 811 number 24 hours a day, 7 days a week? If not, will there be a back up number or recording to provide assistance on a full time basis and will the 811 number be available 24 hours a day, 7 days a week?
- 5. If this petition is granted will cellular end users be able to dial 811 and reach your service?
- 6. Please explain in detail the current operation of Tennessee One Call.
- 7. Please provide projected financial statements for 2005 and 2006.

It is requested that this information be provided no later than Friday June 24, 2005 and that you reference Docket No. 05-00161 on the response. In accordance with TRA rules submit either thirteen (13) written copies of your response or four (4) written copies and an electronic version. Should you have any questions regarding this request, please contact Patsy Fulton at 615-741-2904 ext. 193.

Sincerely,

Larler Standley, Chief

Utilities Division